

MS-220T00-Troubleshoot Microsoft Exchange Online

Course Duration: 3 Days

Class times: 9am-4pm

Course Level: Advanced

Language: English

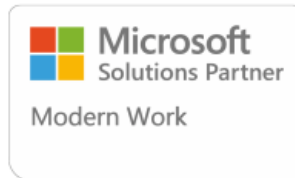
Mode of Training: Virtually Instructor-Led

Prerequisites

Job Role: Support Engineer

Related Exam: MS-220

Audience Profile: The audience for this course is current or aspiring support engineers who work with customers and other stakeholders to understand the details of any Microsoft Exchange Online issues. They also interact with administrators and peers that work with other related technologies to troubleshoot and resolve issues.



Course Outline

Module 1: Troubleshoot problems with mail flow

Module 2: Troubleshoot message filtering in inboxes and Microsoft Defender for Office 365

Module 3: Troubleshoot compliance and retention issues

Module 4: Troubleshoot encryption, auditing, and journaling

Module 5: Troubleshoot desktop Outlook clients

Module 6: Troubleshoot issues with mobile devices

Module 7: Troubleshoot Exchange Online configuration issues

Module 8: Troubleshoot hybrid and migration issues